

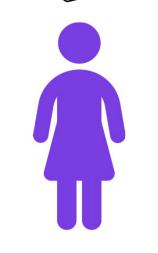
Data-driven Discovery: Knowledge Management for Drug Delivery Technologies

Jeffrey Schacherl, Amgen, Device Technologies Innovation Center Christian Marc Schmidt, Schema Design, schemadesign.com The drug delivery and device technology landscape is rapidly evolving to meet the needs of a large portfolio and increasingly complex pipeline.

New modalities

Biosimilar Competition

Increasing options from CDOs and CMOs



Changing expectations from patients and HCPs

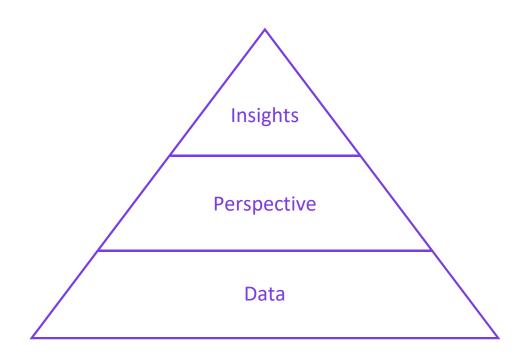
New routes of administration

Formulation Constraints: Higher Volumes and Viscosities

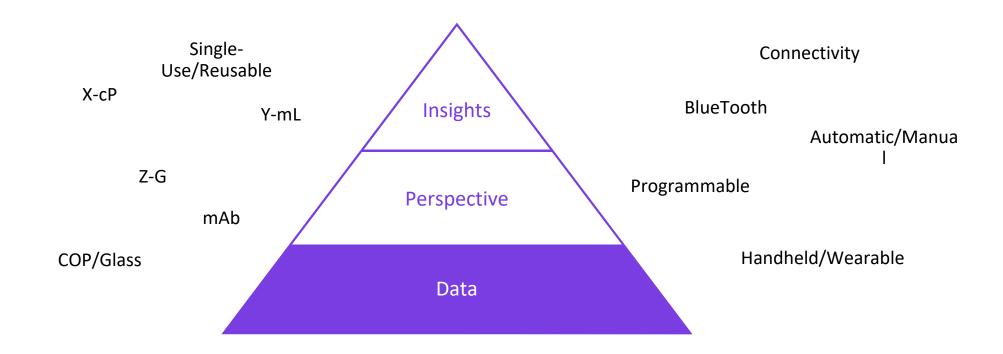
Emerging challenges

How can we better leverage technology information to identify key insights to inform teams and business strategy?

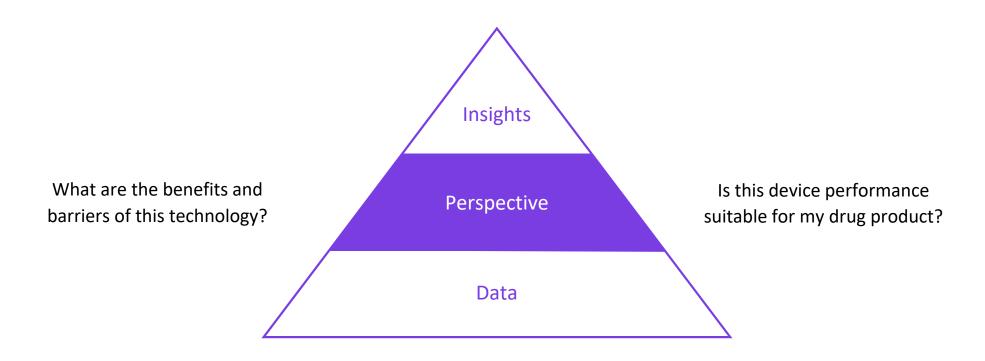
The value of data increases when effectively managed.



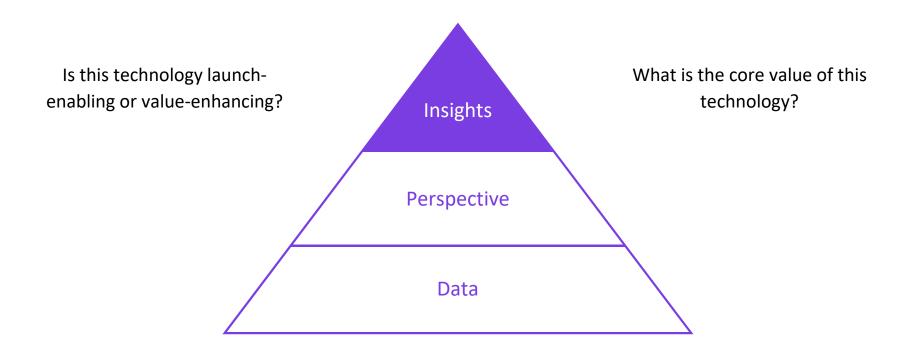
Developers are inundated with catalog specs and options.



Teams require common understanding of technology.

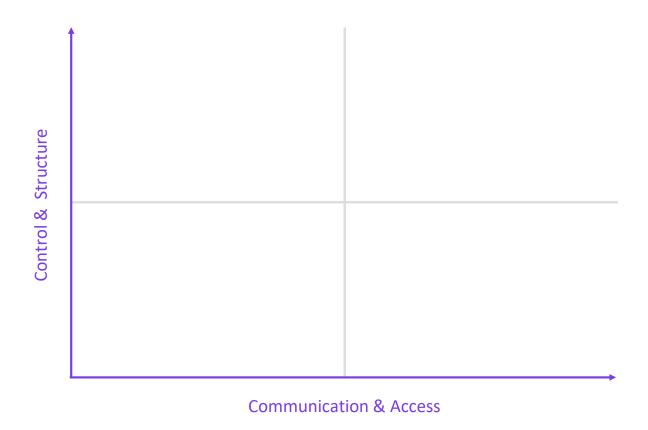


Executives need insights, not just more data.



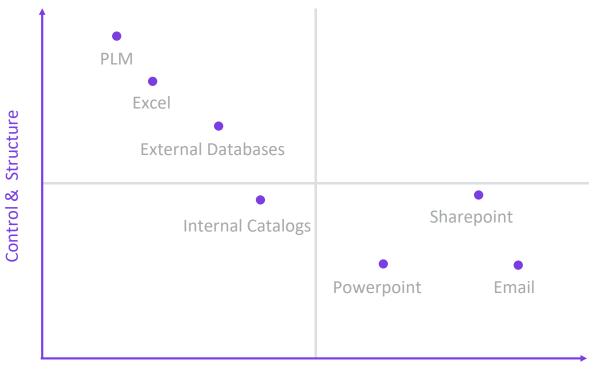
Device technology developers, drug formulators, and LCM teams lack common perspective on existing and emerging technologies.

Existing enterprise tools and methods serve other needs.



Ecosystem of tools and methods

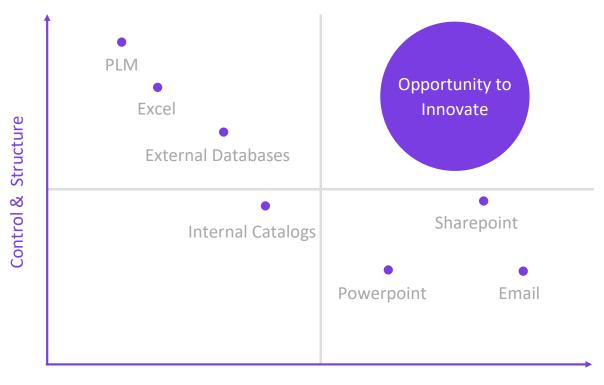
Existing enterprise tools and methods serve other needs.



Communication & Access

Ecosystem of tools and methods

Existing enterprise tools and methods serve other needs.



Communication & Access

Ecosystem of tools and methods

Tapping into this opportunity space will ultimately improve decision-making and preserve institutional knowledge.

Amgen + Schema

Knowledge **Assets**

Amgen + Schema

Data Visualization Amgen Knowledge Assets

+
Design
Thinking

Schema

Visualization

Design Thinking is about creating opportunities.

Design Thinking and Data Visualization turn information into action.

- 1. Defining the opportunity
- 2. Finding the solution
- 3. Designing the outcome

1. Defining the opportunity

SAANING-ISTUES CULTURE INTERRUPTING SOFTWARE UPDATES WIPING LOMEFLOU OUT WORK DONE ON KM Training is intimide ting VERSION TIME CONTROL! COHHITHEN CHAICA IS THE LOSS SATZIOT TO KH — HAKES HE BAPONDASSE DIFFER ENY FORMATS HANNENENT LEGETHTHIS Synthesizm Undustanding LEGACY Data requires MMenr Elfait / Time So many conveying foundational new systems knowledge = incressingly complexo How Do we Share Lesions Historical Data LEGRAND IN met in accessible A Quex/Effer uphns No metric (inval) Gystems / Detabases for synthering that certain information mel introfire, og EDHQ. data to insights EPIC. SAP + downent

Flat database 43 Hierardical

TECHNOLOGY

HOW DO I KNOW WHAT I DON'T KNOW? REDUNDANCY INFAMATIN the dust know where all the data need - capacially laguest data - BANGE CEULE WHERE DO YOU FIND DATA Uast Amounts of data on some pints; less so on others Lots of information sharing Via email had a find basic info about products, sites. PLM defacto storase Search in box challenging Battle Royale

(navigable)

INFORMATION

Access

Simile DIFFERENT source APPR . ACHES TO DAGS TRANSLE. Trech mend One place, control center, with links to all downate for a given product. Different teams have different data my mt - approaches Organized Key words Lacking a single-source for soarching of truth Relging on data FINDING INFO ACREST THE entry ORGANIZATION! Consistency of FINDING perferning tacks SEEMINGLY within groups CONFLICTING DATA be Process of Organistry the Date is not Finding dejective into an interest of about a MOST Sandists DOCUMENTATION UNENJOYABLE CYNMETRING ANOMICAMBING OF WASA

CAPTURINT

INFORTATION

INFORMATION

CONTEXT

HOW CAN WE ENSURE QUALITY OF DAM (TRUSTING THE DATA) Quality data? Vended/ a notated Verification of data for GMP .

DATA QUALITY

How do we bring new people into dd/easting systems? DETAINING KNOWLEDGE LHEN JAMEONE LEAVER AMBEN CAPTURING TACIT WALLEDGE FROM ELDERLY SHES BEFORE THEY Next facilitate to find colleagues with outern expendive 2 Skirs by a system or other

DEALING UKH

TACK KNOWLEDGE

Creating a Learning + Sharing Culture

Capturing Information

Seeing the Big Picture

Existing Software

Ensuring Data Quality

Creating a Learning +
Sharing Culture

Capturing Information

Seeing the Big Picture

software complexity

Existing Software

version control

software updates

Ensuring Data Quality

documentation

Capturing Information

standardization

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Creating a Learning + Sharing Culture

Seeing the Big Picture

software complexity

Existing Software

version control

software updates

context

Ensuring Data Quality

data verification

documentation

Capturing Information

standardization

Creating a Learning + Sharing Culture

conveying complex knowledge

Seeing the Big Picture

data visualization

software complexity

Existing Software

version control

software updates

context

Ensuring Data Quality

data verification

incentivizing sharing

Creating a Learning + **Sharing Culture**

transparency

documentation

Capturing Information

standardization

conveying complex knowledge

Seeing the Big Picture

software complexity

data visualization

Existing Software

version control

software updates

context

Ensuring Data Quality

data verification

STRATEGIC OBJECTIVE

Effectively communicate and share information about device technologies.

Experience Framework

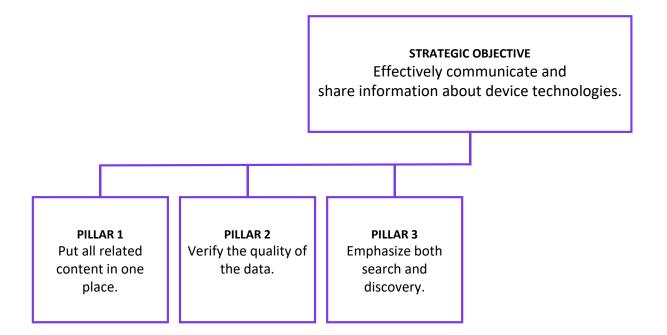
STRATEGIC OBJECTIVE

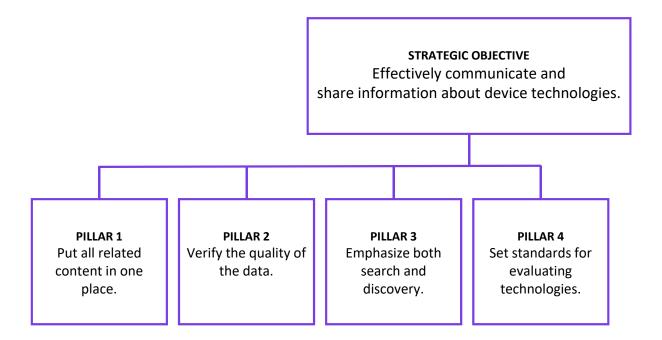
Effectively communicate and share information about device technologies.

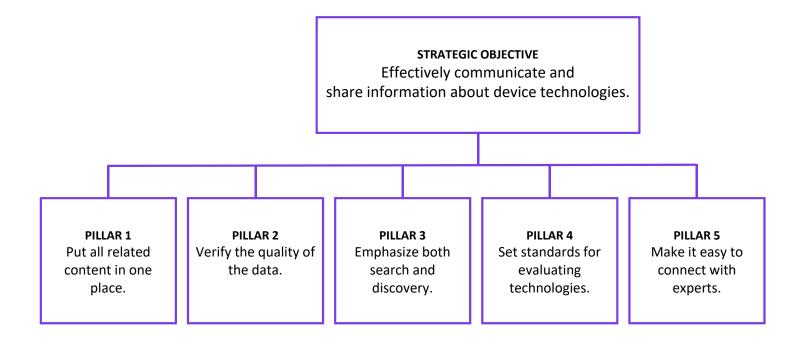
PILLAR 1
Put all related content in one place.

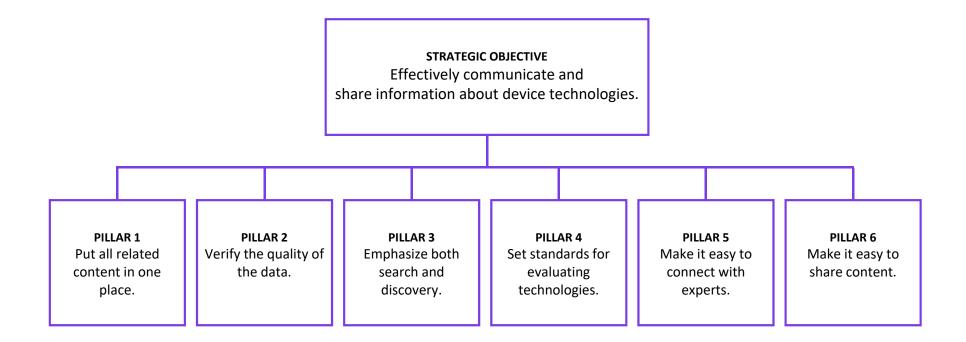
Experience Framework

PILLAR 1 Put all related content in one place. PILLAR 2 Verify the quality of the data.

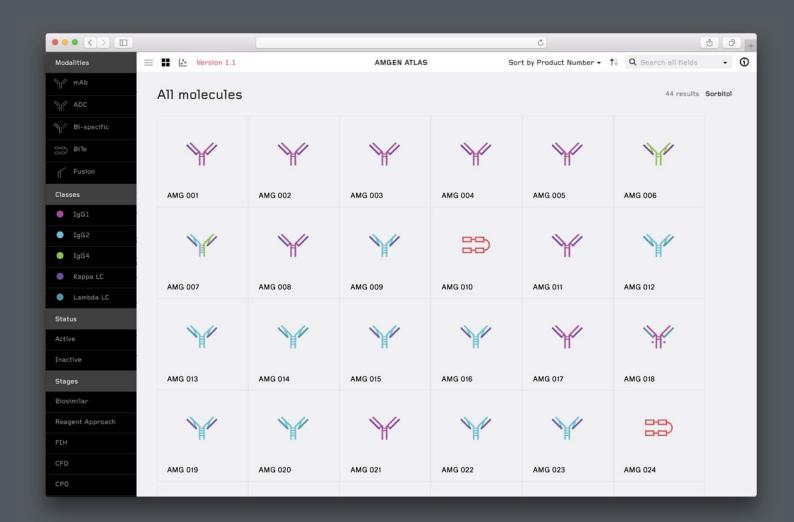


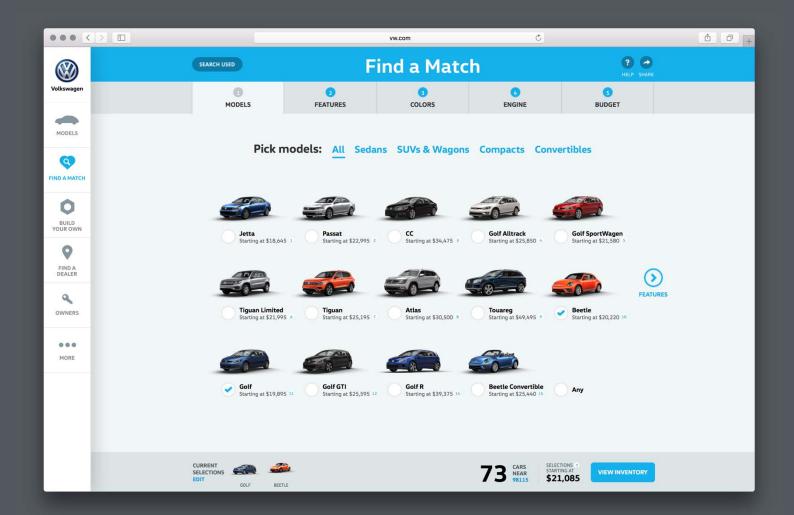


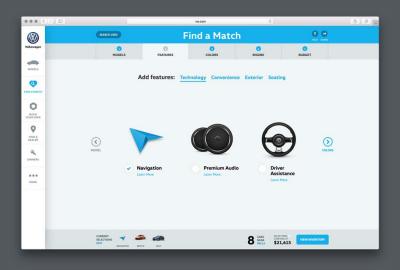


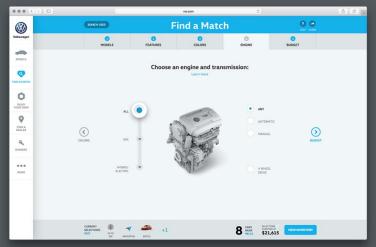


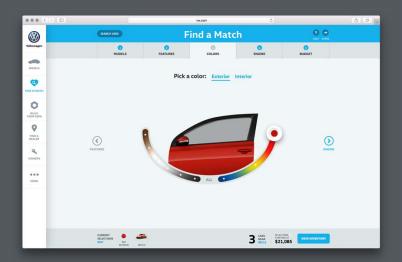
2. Finding the solution



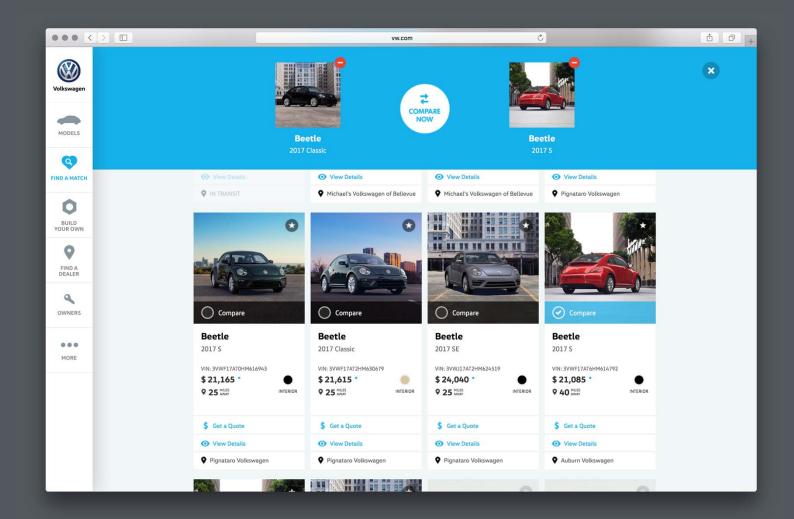


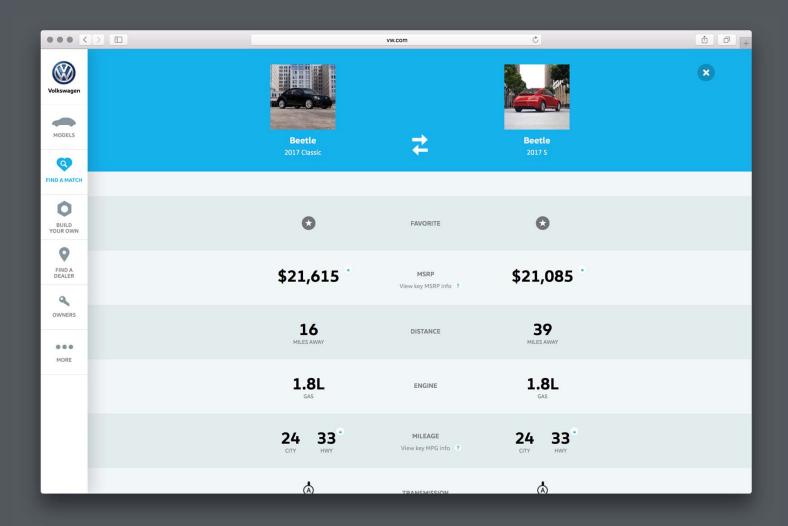


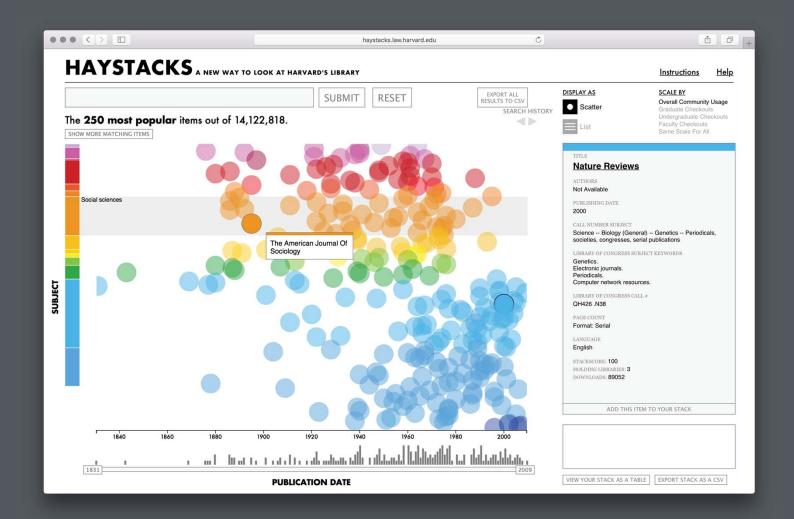


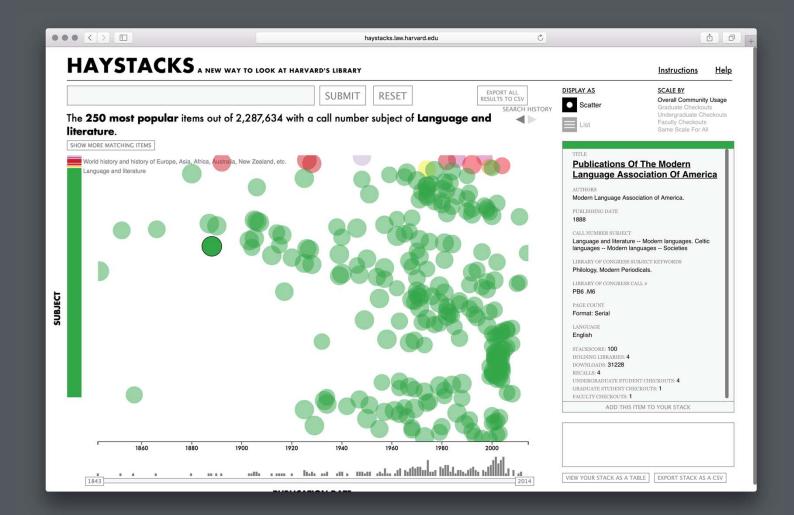


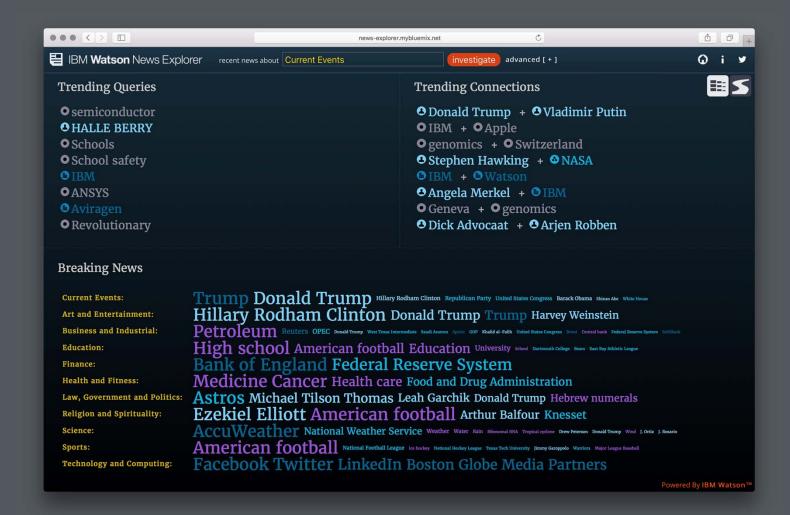


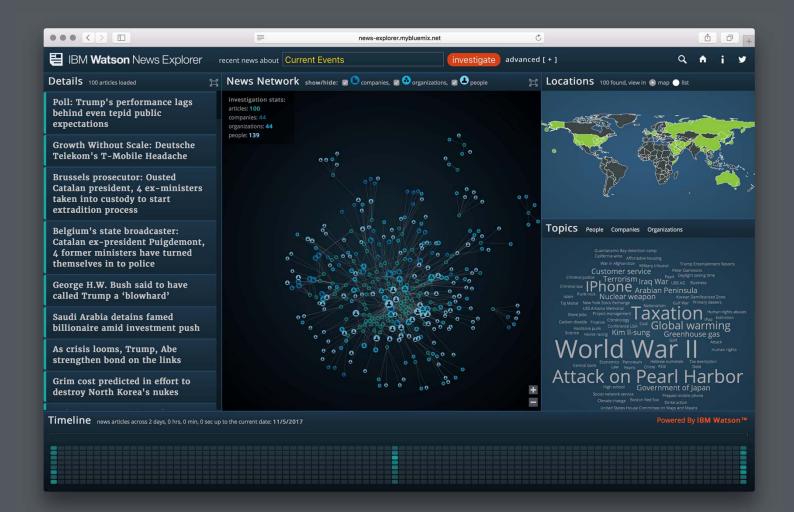




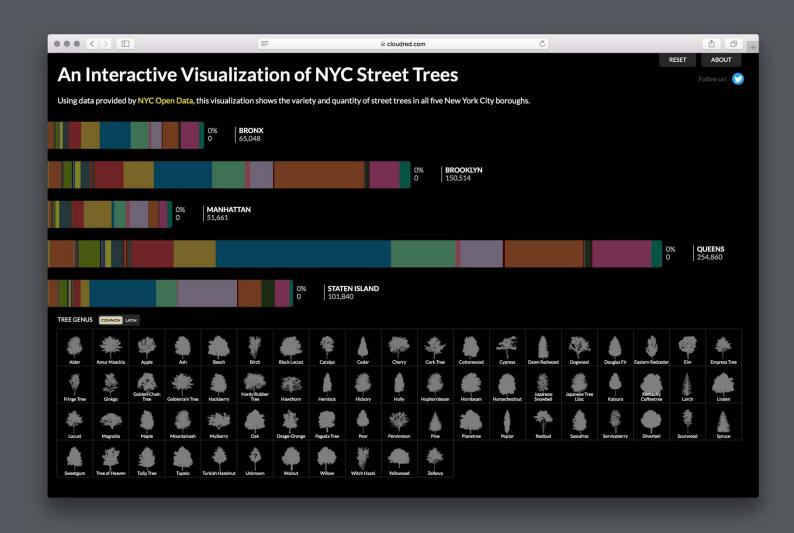


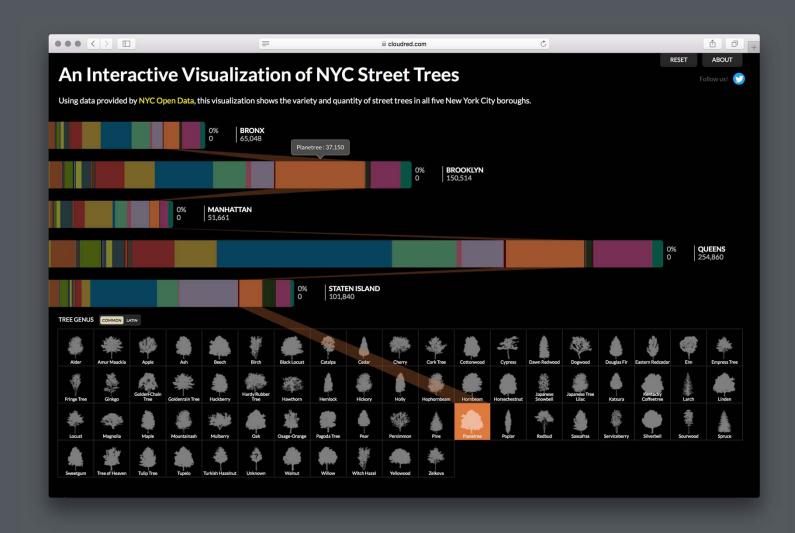


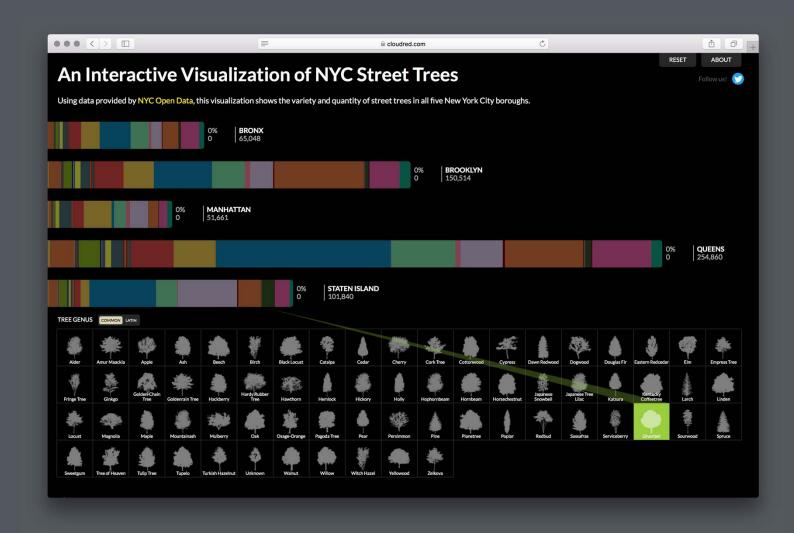










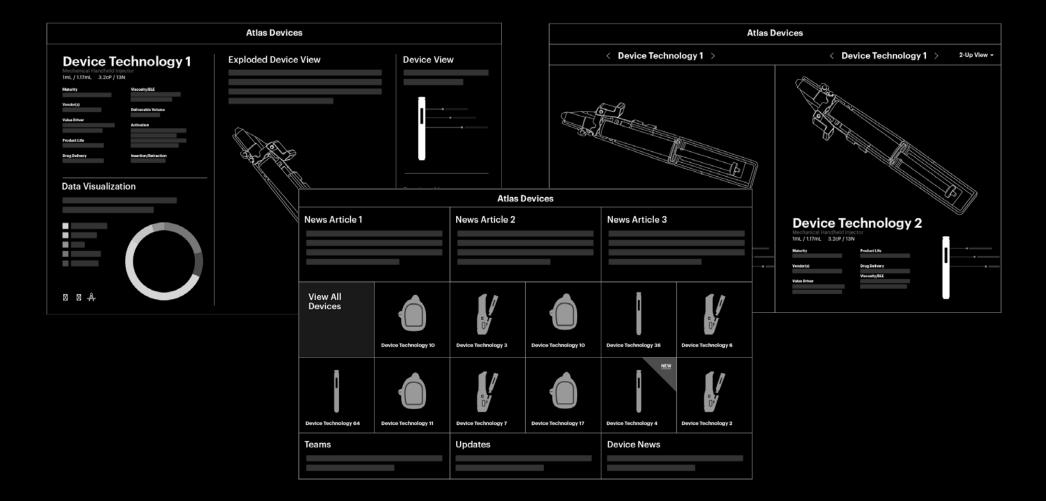


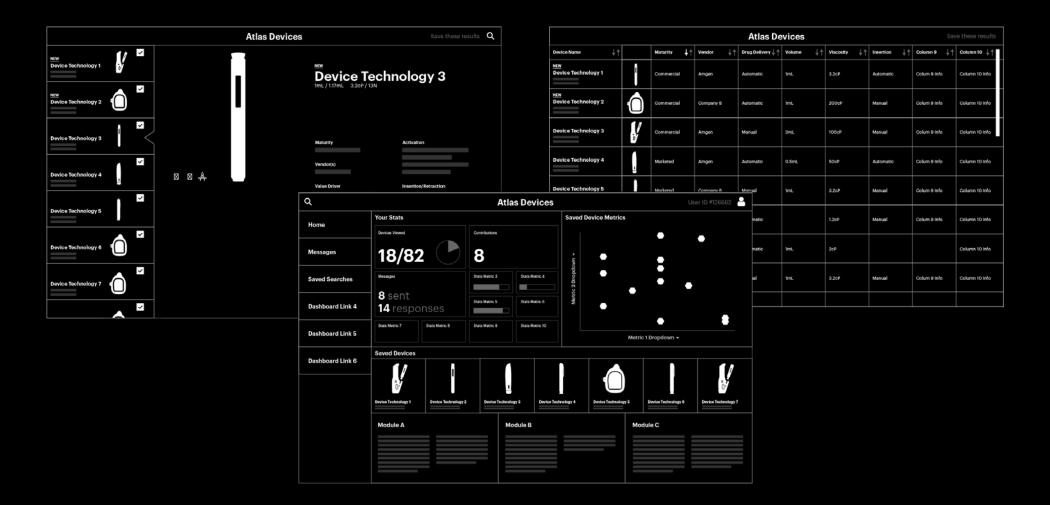
3. Designing the outcome



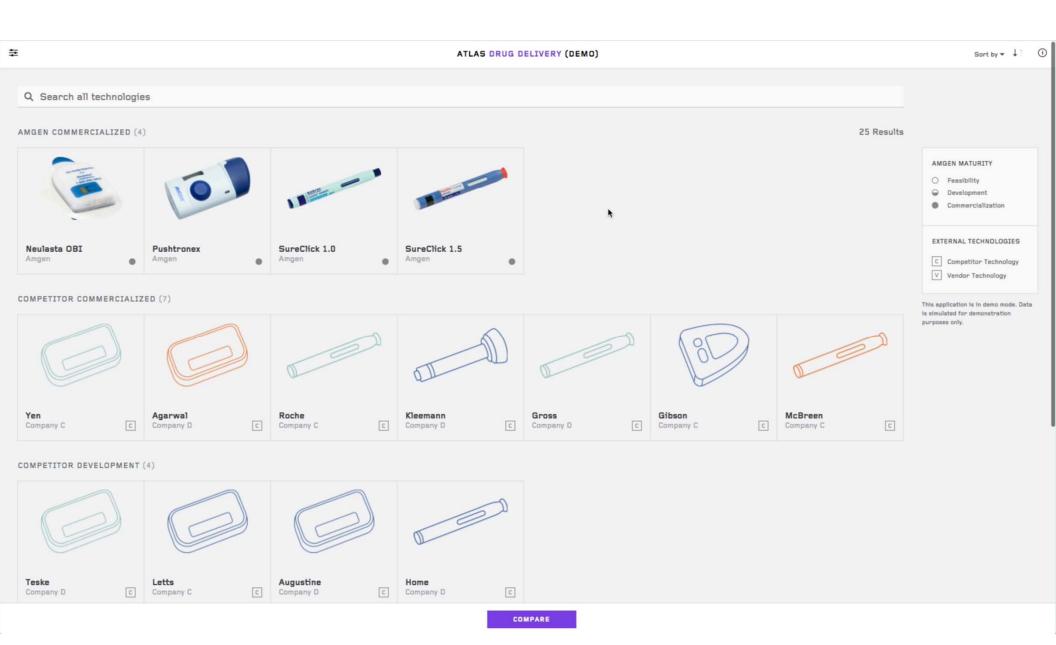
Participatory Design Session 50







Atlas Drug Delivery Demo



Neulasta OBI

Amgen

 \leftarrow



SHARE →

1	100	٠,
1	1000	١.





Amgen





N/A ALIASES

On Body Injector

USABILITY TYPE

TECHNOLOGY TYPE

COMPANY

Wearable Device

ROUTE OF ADMINISTRATION Subcutaneous

TECHNOLOGY MATURITY

Amgen Commercialized

DRUG PRODUCT(S) DELIVERED

Commercial Combinations: NEULASTA (Pegfilgrastim)

Active Projects: N/A

DRUG PRODUCT(S) IN ACTIVE PROJECTS

N/A

Single-use TYPE OF USE ①

N/A UNIT COST

Onpro® kit (Amgen-owned trademark) TRADEMARK

Technological Barriers

- Lorem ipsum dolor sit amet
- Consectetur adipiscing elit
- Sed do eiusmod tempor incididunt

Technological Benefits

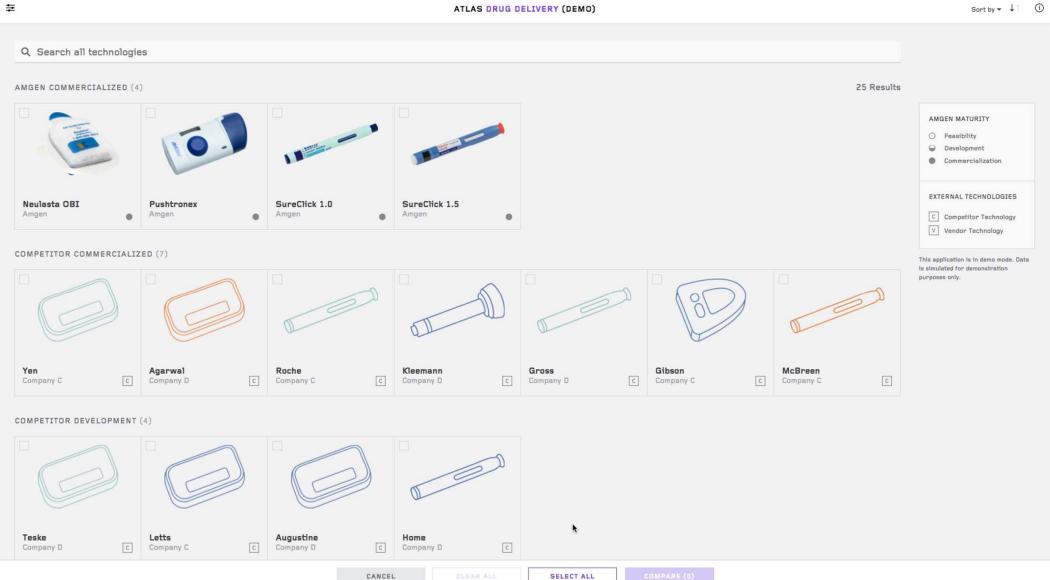
- Ut enim ad minim veniam
- Quis nostrud exercitation ullamco laboris nisi ut

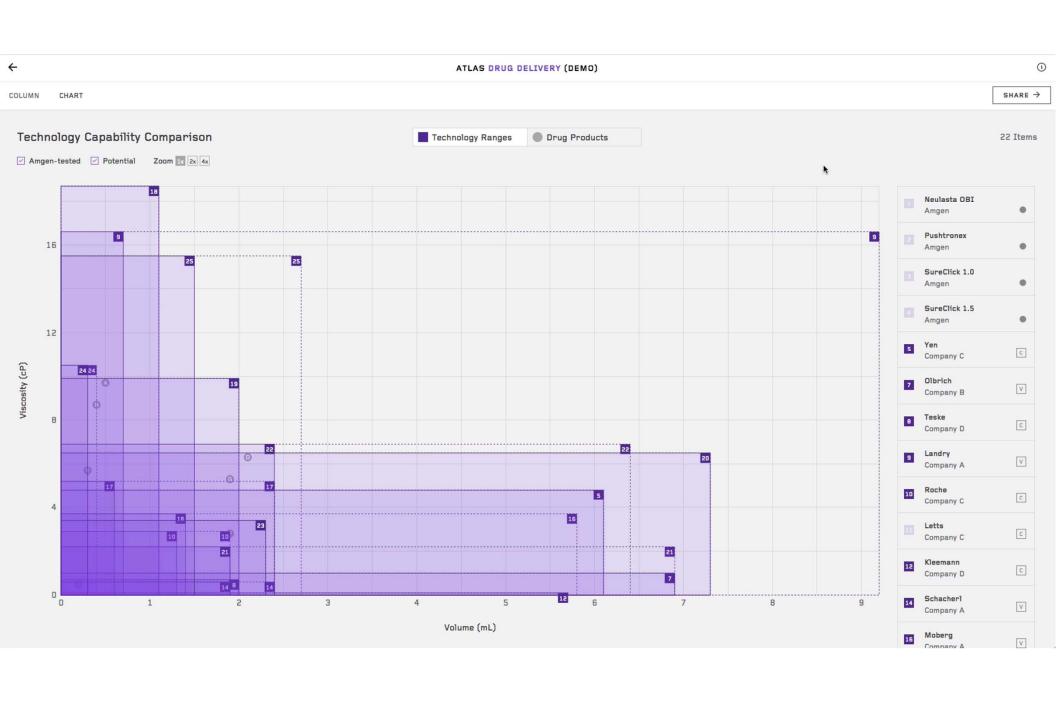
DESIGN

- Aliquip ex ea commodo consequat.



EVALUATION





Knowledge management presents a real opportunity, and requires a team effort.



Thank you.

Jeffrey Schacherl, Amgen, Device Technologies Innovation Center Christian Marc Schmidt, Schema Design, schemadesign.com