

Defect Classification Strategies

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Definition of Defects

CRITICAL: Product is not usable. The defect might have an impact on the patient health. E.g. Sterility/ impact on patient health.

MAJOR: Performance of the product might be lowered due to an impact on handling or package functionality

MINOR: Product quality is affected but functionality of the product is not limited



Critical Defects

Patient safety
Vial integrity might be injured (sterility)

Regulatory
Does not comply with specification

Customer perception

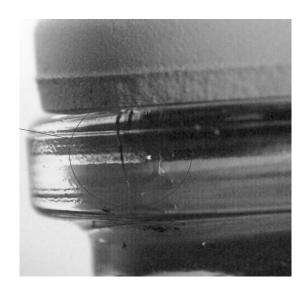
Bad reputation due to recall

Potential loss of market share



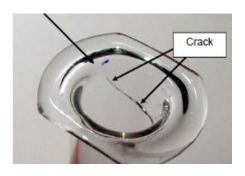
Critical Defects







Critical Defects



Cracks going through the glass wall









Critical Defects?



Liquid between lips



Dirt or liquid between libs



Major Defects

Patient safety
Patient safety is not compromised

Regulatory
Conform with (drug) specifications

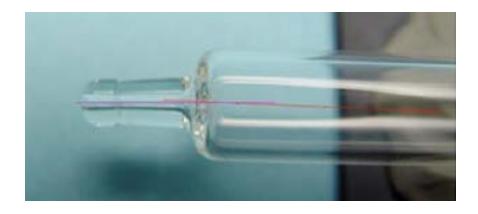
Customer Perception
Defect might be observed by the customer.
Consider regional differences in acceptance
(Japan)
Potential loss of customers



Major Defects



Stone



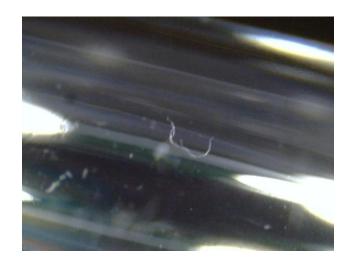
Bent tip



Major defects



Fingertip not properly tooled



Fibre in syringe



Major Defects?





particles



Crack not touching the drug



Minor Defects

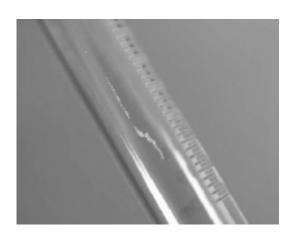
Patient safety
Patient safety is not compromised

Regulatory
Conform with specifications

Customer perception
Defect might be observed by the customer.
Consider regional differences in acceptance
(Japan)
Potential loss of customers



Minor Defects



Scratch outside



Dirt outside



Minor Defects



Surface scratches



Cone not properly tooled



Defect specification Zone 2 Zone 1

Zone concept:

- •Zone 1: part or surface has contact to drug
- Zone 2: no contact to product

Defect classification:

Zone + Defect

- Critical: Sterility/ impact on patient health
- Major: impact on functionality
- Minor: cosmetic defect



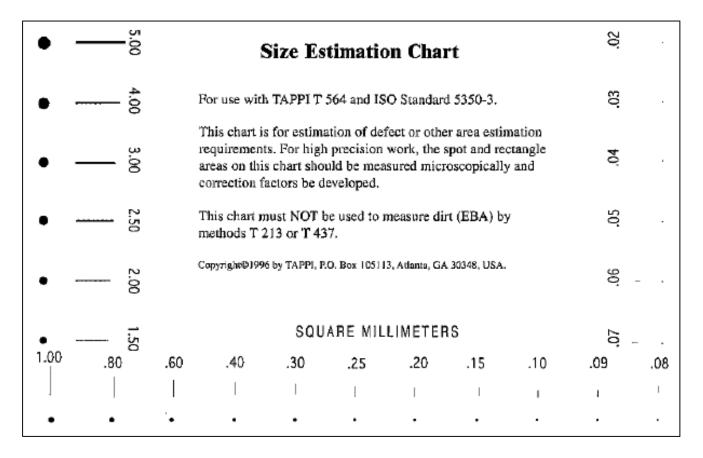
Defect evaluation form

		9	Specific Defect Evalu	ationsheet				
			n= minor M = Major					
Position	No	Defect description		Zone1	Zone 2	Remark	-	
Plunger		spots on						
	P1	plunger		М			1000	Zone 2
		damaged						120110 2
	P2	plunger	intact plunger	С	М			Zone 1
		wrong						
		orientation of					0 0	Zone 1 insid
	P3	plunger	correct orientation	С	С		3 Z	the barrel
		water in-					100	Zone 2 outsi
		between lips of						
	P4	plunger			С			
Container	G1	scratches	no scratches	М	m		20 P	
	G2	overfilled		М			100 A	
	G3	underfilling		М				
	G4	particles	essentially free	М	М			
	G5	Broken	container intact	С	М			
	G6	Cracked	glass barrel intact	C	М			
	G7	Scratches	no scratches	М	m			
		damaged finger						
	G8	rest	intact finger rest		m			
Needle	N1	hook on canula			С			
		needle sticking						
		through needle	needle inside					
	N2	shield	needle sheet		c			



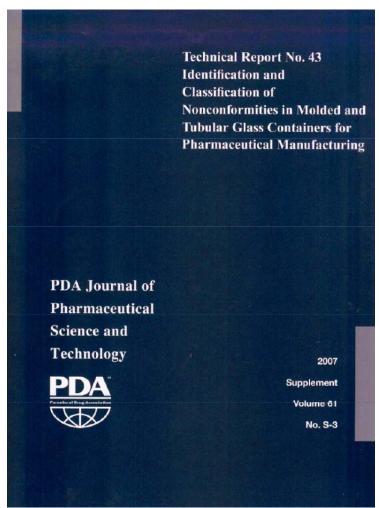
Tools: TAPPI Dirt estimation chart

Technical association of the Pulp and Paper Industry (TAPPI)





TR 43



Identification and
Classification of
Nonconformities in Molded
and Tubular Glass Containers
for Pharmaceutical
Manufacturing:
Covering Ampoules, Bottles,
Cartridges, Syringes and Vials
Technical Report No. 43 (Revised
2013)



TR 43

Table 4.2.3-1 Tubular Glass Container Lexicon: Cartridges

NONCONFORMANCE	DESCRIPTION	LOCATION	CLASSIFICATION	
Adhered Glass Particles (a.k.a. Sintered or Fused), Internal or External	Small particles or fragments of glass adhered to the interior or exterior surface of the cartridge	General	Critical if internal or if seal integrity is compromised; Major B if external	
Airline, Closed	Elongated gaseous inclusion, parallel to the axis of the body, completely encapsulated	Body	Minor if in the body > 0.25 mm wide and full length	
Airline, Open	Elongated gaseous inclusion that is not encapsulated and appears as a line parallel to the axis of the body. If open on the interior surface may by-pass the plunger and possibly create a leak path	Body	Critical if on interior surface; Minor if on exterior surface and >0.25mm wide and full length	
Bad Cut	Poor cut resulting in an irregular glazed end	Cut End	Major B if it causes processing problems, (Limit Sample); Minor otherwise	
Bent	The finish and plane of the seal surface is not perpendicular to the axis of the body	Finish/ Neck	Major B (Limit Sample)	

Adhered Glass Particles – (a.k.a. Sintered or Fused), Internal or External

Location: General

Class: Critical if sharp or seal integrity is compromised; Major B if

otherwise



Small particles or fragments of glass adhered to the interior or exterior surface of the vial.



PDA Technical Report No. 76 (TR 76) Identification and Classification of Visible Nonconformities in Elastomeric Components and Aluminum Seals for Parenteral Packaging

Location: Any

Class: Critical

Foreign material not part of elastomer formulation or degraded/reverted elastomer which is partially or completely embedded in the component.

PDA^a References

PDA Journal of Pharmaceutical Science and Technology

PDA Technical Report No. 43 (Revised 2013) Identification and Classification of Nonconformities in Molded and Tubular Glass Containers for Pharmaceutical Manufacturing: Covering Ampoules, Bottles, Cartridges, Syringes and Vials

PDA Technical Report No. 76 (TR 76) Identification and Classification of Visible Nonconformities in Elastomeric Components and Aluminum Seals for Parenteral Packaging



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