# CSR, ESG, and Sustainable Strategies **Enhancing Growth in Combination Products**

What Can We Learn From the World Class Amongst Us, and Why Does it Matter?

by Roger Ouimet, Global Director, Program and Project Management, CAI



Companies focus heavily on the what and how of their business. Pharmaceutical manufacturers are no different.

It's the Why that will differentiate us, inspire our employees, and drive profits in ways performance and productivity alone cannot do.

"People don't buy what you do, they buy why you do it." (Simon Sinek's TedTalk on The Golden Circle, 2009)

Corporate strategy needs to include social and environmental programs and stewardship as part of the Triple Bottom Line: People, Planet, and Profit.

"Having a purpose that is aligned with making a significant positive impact on the world should therefore create emotional commitment in employees, consumers and other stakeholders." -Haski-Leventhal (2021)













## **Growing Pressure to Focus on Sustainability**

#### Some Recent Issues

- · Novo Nordisk's and Eli Lilly's marketing explosion for GLP-1 results in global supply chain shortage
- · Novo Nordisk near recall for WFI microbial excursions at its GLP-1 API facility in Kalundborg
- · Battles over patent infringement by generics, increasing consumer sensitivity to price
- · Abbott Laboratories 2022 recall of infant formula
- · In 2020 alone, Novartis was thought to have paid out over \$1.3bn to settle agreements for kickbacks, bribery, and price fixing

#### PEOPLE - External Programs

- · Novo Nordisk
  - American Diabetes Association
  - Juvenile Diabetes Research Fund The Novo Nordisk Foundation
- Hyidovre Diabetes Sanatorium Novo Nordisk Haemophilia Foundation
- Drug Accessibility
- Novo Nordisk
- Community Outreach
- Xellia Pharmaceuticals: Kenyan village sponsorship
- Novartis: Disaster Preparedness partnership with American Red Cross, Americares, and Direct Relief

#### PEOPLE - Internal Programs

- · DEI recognition and awareness campaigns
- Veteran hiring
- Total Compensation Programs
- · Leadership Development / Graduate Internships
- Society Sponsorships

These drive innovation, creativity, problem solving. They also enhance recruiting and retention

### **Best in Class Examples**

#### Best in Class Intiatives

- Schneider Electric
- Carbon neutral by 2025
- Helps its customers reduce emissions and become more energy efficient through its Sustainability Business
- Sustainability impact program to track its
- Reduced emissions across its supply chain

#### Other Top Performers

- · Abbott Laboratories
- Fortune Magazine's 2020 #1 on their Change the World List due to their packaging material volume reductions and bottle recycling programs
- Reduced shipments just in their BinaxNow COVID-19 test kits by 9500 20-foot shipping containers annually through these volume reductions
- Novartis
- Become net-zero by 2040
- Medtronic
- Strong governance in managing environmental initiatives
- Boston Scientific
- In 2022, first in the Healthcare Equipment and Supplies sector to gain approval from Science Based Targets initiative (SBTi) for their target of net-zero greenhouse gas (GHG) emissions by 2050

## Novo Nordisk

15% less than 2019

Member of the World Wide Fund for environmental conservation and have set a goal of zero carbon emissions by

Zero greenhouse gas (GHG) emissions

By end-2025, at least 90% of their waste

and that all sites will be landfill-free (<1%)

will be reused, recycled or recovered

By 2030, sustain water withdrawals at

by 2045 (carbon neutrality by 2030)

### NOVO NORDISK FILL & FINISH EXPANSION SITE CLAYTON GENERAL - VOL. 1



Seeking LEED Gold Certification

#### The Business Case for ESG

- riple Bottom Line is a long-term strategy

## **Looking Ahead**

Per- and polyfluoroalkyl substances (PFAS) A wide diversity of chemicals designated substances of concern due to persistence in the environment



#### What Should You Do Regarding PFAS?

- · Conduct a thorough audit on the use of PFAS.
- · Invest in R&D for alternative substances.
- · Engage with regulators and industry groups to stay ahead of regulatory changes.
- · Develop a comprehensive strategy for phasing out PFAS and mitigating risks.

#### What Comes Next?

- · Celebrate cultural and experiential diversity and inclusion through awareness programs
- Remain on the journey with subsequent initiatives until zero emissions are achieved
- · Create a sustainability organization in your company with the head of it driving its inclusion in corporate strategy and site representatives doing so at their sites globally
- Become a local and national leader in environmental target setting and encourage peers to do the same for the betterment of the planet for generations to come
- Incorporate recycling and waste reductions into site and supply chain operational excellence programs
- · Transparent reporting enhances reputation and demonstrates concern for the environment and patients

