



Managing Post Approval Changes: yesterday, today and tomorrow

2015 PDA Manufacturing Science Workshop

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The journey starts with a need for change ...

Trigger



Alternate testing site for
the release & stability of a
finished product

Trigger

Initiation

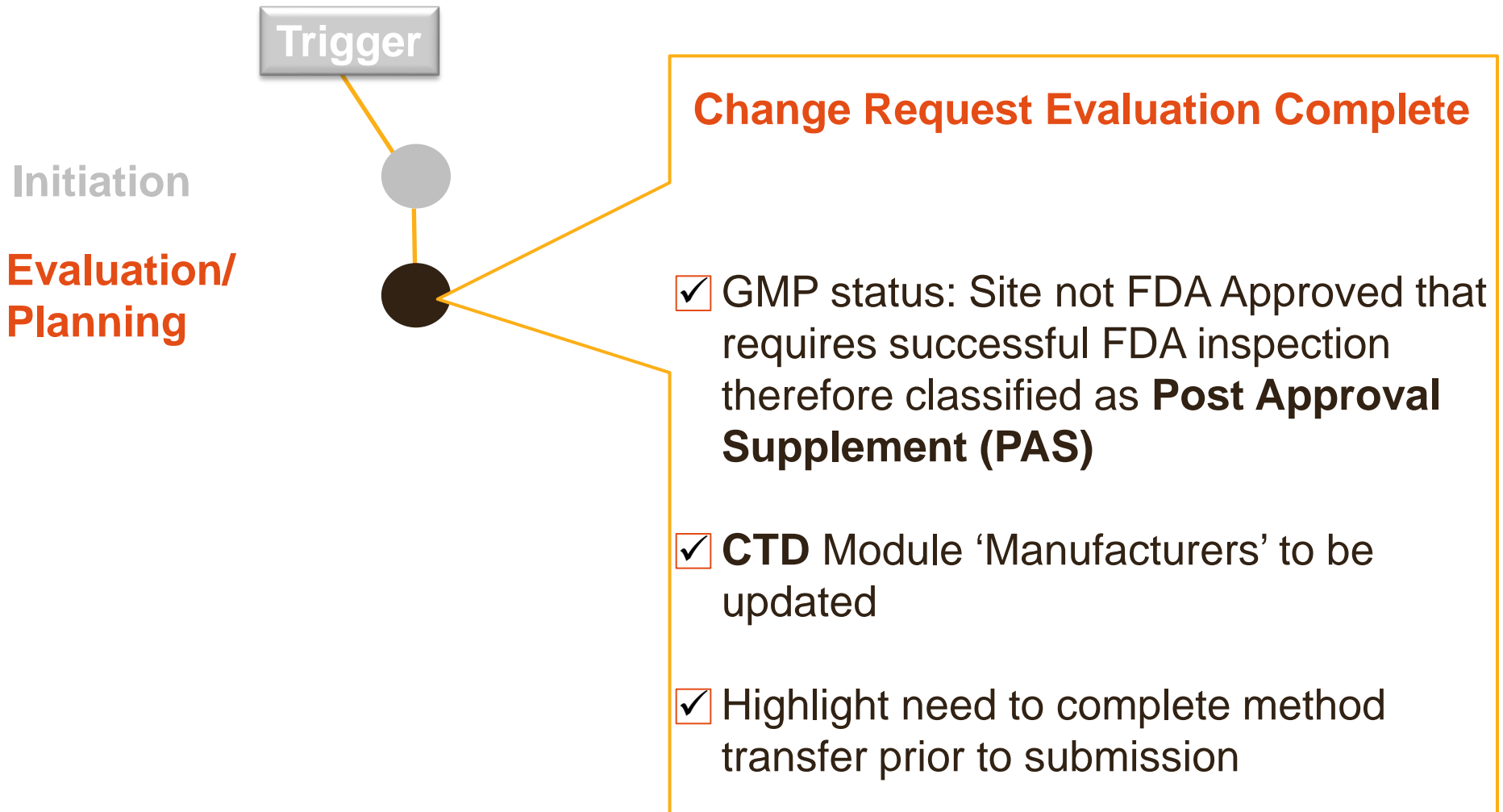


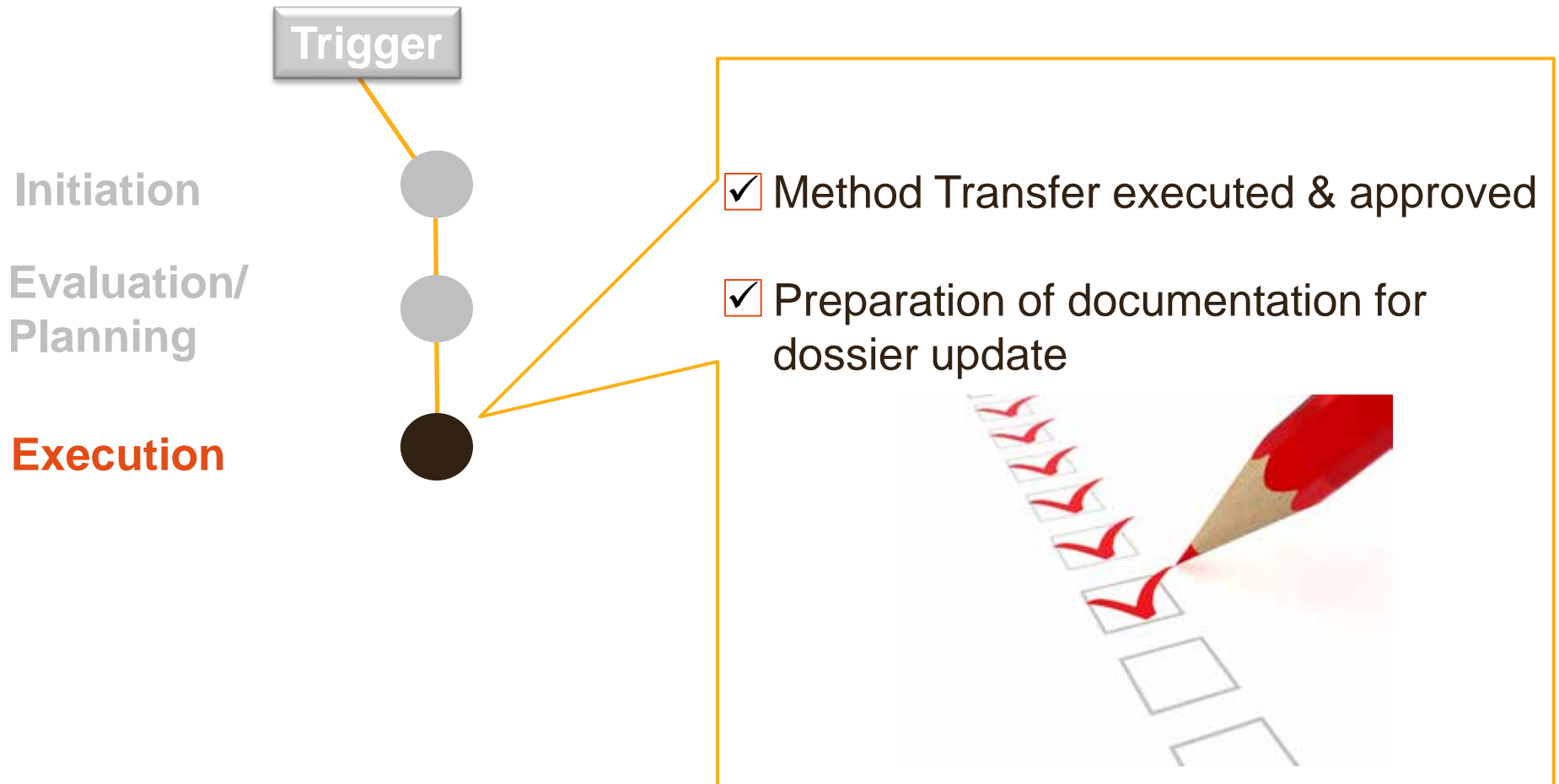
Change Request Initiated

Setting of :

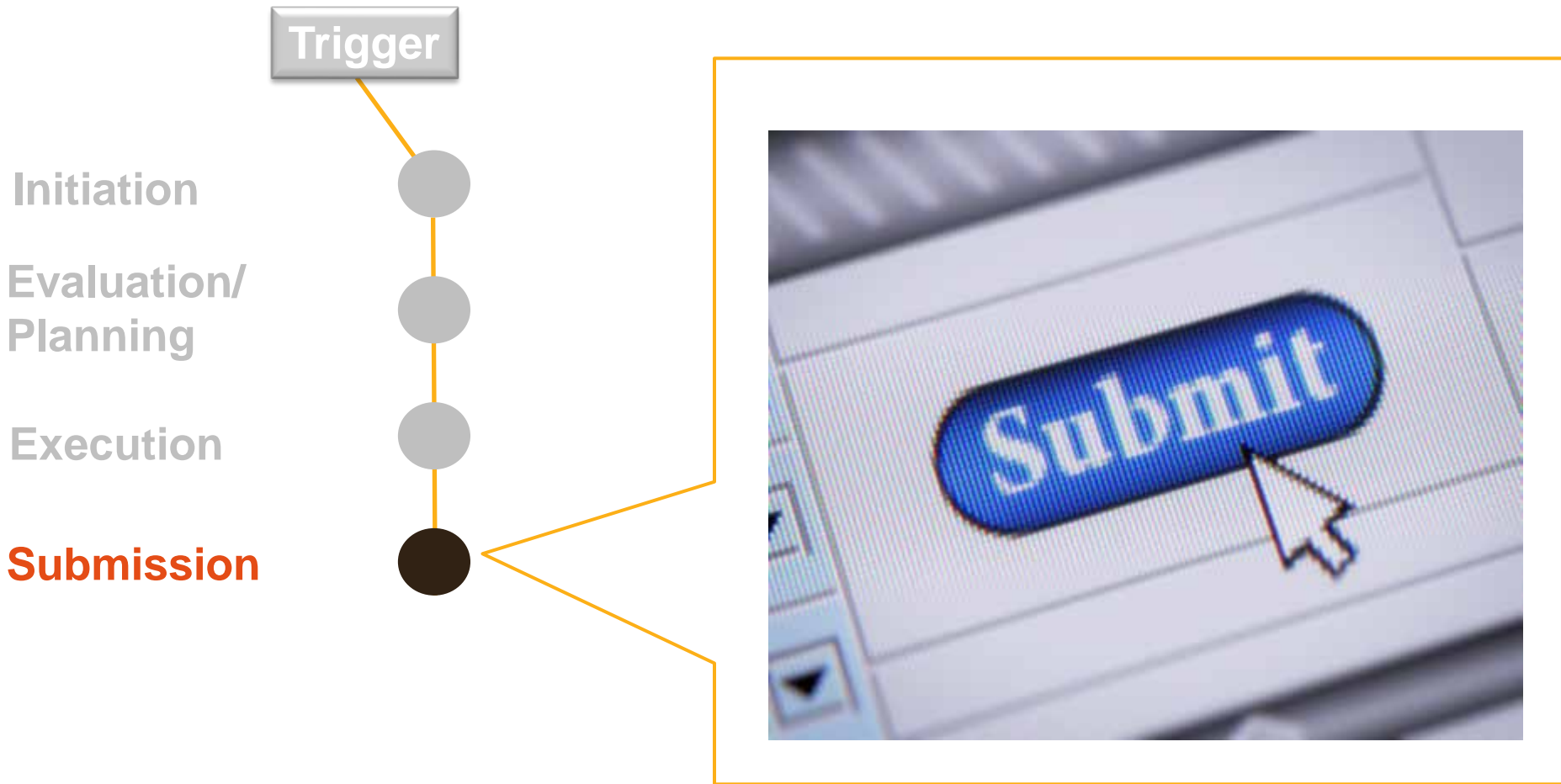
- Current testing site
- Proposed testing site for release & stability
- Justification
- Record in internal systems



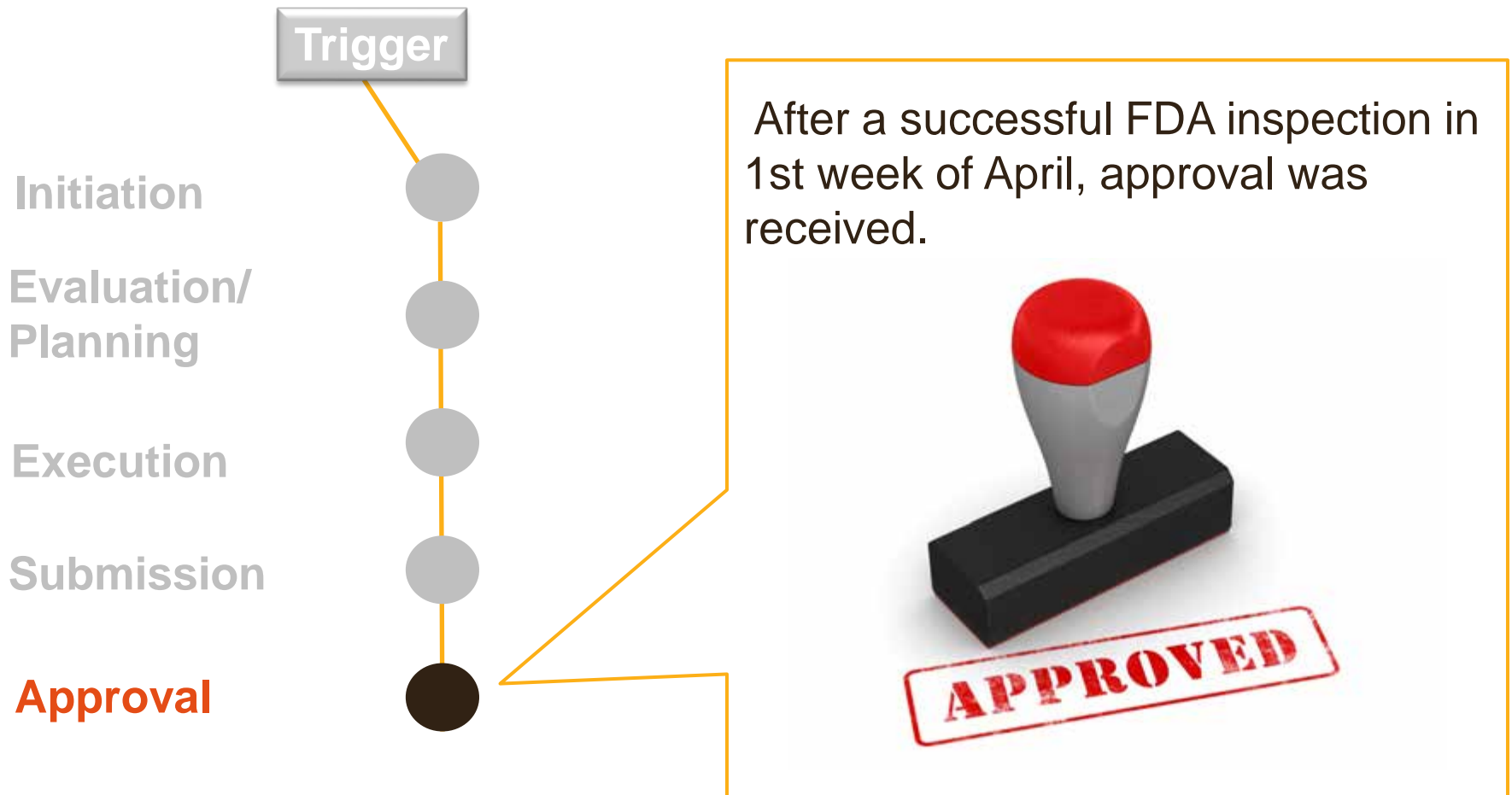




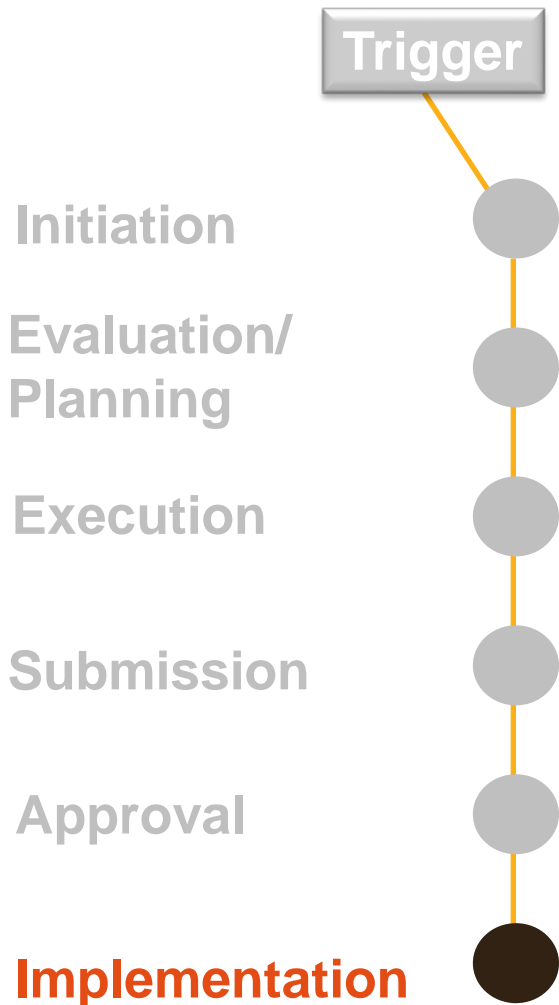
15th December 2014



After 11 months the journey ends ...



...with the change implemented.



**Starting from 15-Apr-2015:
new set up in use**

Implementation of the change





LOOKS EASY AS PIE DOESN'T IT?

This is not as simple as it looks because....

1

Highly regulated industry



This is not as simple as it looks because....

1 Highly Regulated Industry

2 The requirements are different from country to country



This is not as simple as it looks because....

1 Highly Regulated Industry

2 The requirements are different from country to country

3 Approval & implementation timelines are different from country to country



130+

marketed brands



700+

submissions packages
dispatched per year to
countries

14,000+

submissions per year to
country Health Authorities

10,000+
stock keeping units

140+
countries supplied







LEARN
FROM YESTERDAY

LIVE
FOR TODAY

HOPE
FOR TOMORROW

What we've learned...

1 Yesterday

2 Today

3 Tomorrow

- Data was maintained across multiple systems which required very high level of knowledge to either use or maintain the data
- Change control process was fragmented
- Focus of the workflows was more on correct handoffs between line functions & information

What we've seen...

1 Yesterday's **Challenge**

2 Today

3 Tomorrow

As a consequence there was:

- risk of non-compliance
- low incentive to make more changes

Based on yesterday's learnings ...

1 Yesterday

2 **Today's fit for purpose**

3 Tomorrow

- A robust system that enables Pharma companies to manage all changes during the life cycle of a product

Every project has its challenges ...

1 Yesterday

2 **Today's Challenge**

3 Tomorrow

- Need to build a new system to unify complex information systems & fragmented processes
- Data migration could disturb ongoing changes
- Requires investment (people & money)
- Requires broad retraining & refining

What we're implementing

1 Yesterday

2 Today

3 Tomorrow

- Robust & exact process
- Accuracy & completeness of data
- Easy tracking
- Clear roles & proper involvement
- Clear timelines



We want to....



Quickly **adapt** to new demand & business

Have the **regulatory relevant product data** managed in a **single information system**.

Have an **easy overview** on all **product lifecycle events** in a **single information system**

Correctness & Usability/Learnability

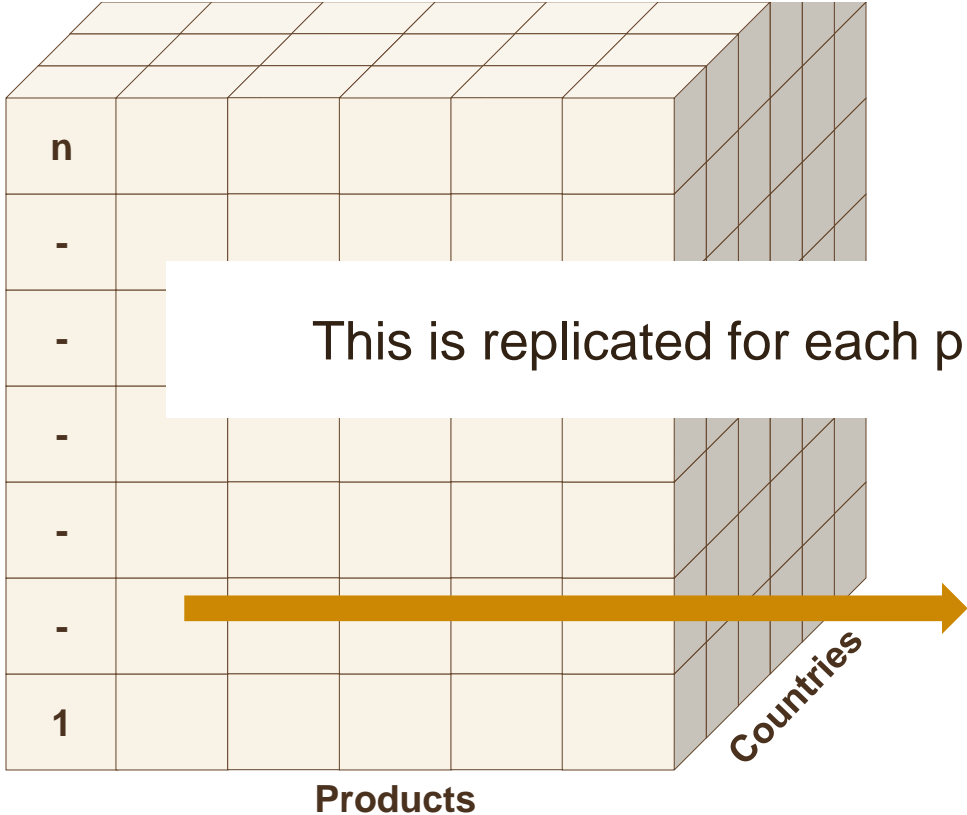
Ensure **Integrity & Reliability**

Enhance **Efficiency & Security**

Let's have a closer look...

...and this is multiplied by number of

The n regulatory relevant information for **one product** is stored as follows....



we've implemented a fixed workflow process...

Change request

e.g. Specifications, Production process, Artwork, Master Data

System-driven with single source of data truth



Initiation

Change Notifications

n

-



Implementation

-

-

-

-

1

Products

Countries

a



Authorization

Phase-Gate Based

Driven with force of

Changes in parallel or consolidated based on required implementation schedules

Closed loop change implementation with notification back to requesting initiator

The authorization process captures submission strategies

Clear benefits on the execution...

Increase **ACCURACY** of data & **EFFICIENCY** of data maintenance

Increase **PREDICTABILITY & SPEED**
in implementation of Product Lifecycle events

Increase **CAPABILITY** of the organization & **FLEXIBILITY**
to handle new demand and business growth

What the future could hold...

1 Yesterday

2 Today's fit for purpose

3 Tomorrow



Our hope for a bright future...

1 Yesterday

2 Today's fit for purpose

3 Tomorrow

- One common standard facilitating submission of a single harmonized package globally
- Enabling the move from control based bureaucracy to knowledge-based management of the changes
- Risk-based approach and the possibility to manage minor changes through company's Quality Management System

What would be our hope for tomorrow...

1 Yesterday

2 Today's fit for purpose

3 Tomorrow's **Challenge**

We still need to ensure collaboration between industry, regulators & patient associations

What is ongoing...

ICH Q12 should facilitate predictability & efficiency of post-approval change management, thus supporting innovation and ensuring sustained product supply.

In conclusion

Post Approval Change is a relatively simple process on the surface...

... but requirements vary significantly from country to country in terms of reporting levels, amount of documentation and approval timelines.

This represents a significant barrier to continuous improvement & a challenge in maintaining compliance...

....ultimately potentially impacting the capacity of the industry to deliver products to patients.

IT systems can facilitate the variability of the process but don't remove the regulatory complexity....

In conclusion

We aspire to move away from pre-approval “control-based” system to “science-based” knowledge where changes are implemented on a “tell & do” basis and reviewed during routine inspection.

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